

# Terms of use for the Trusted Shops rating system



**TRUSTED SHOPS®**  
The safe way to web shopping

By submitting an evaluation and/or comment, you accept these Terms. If you do not accept these Terms, do not submit an evaluation or comment. We may change these Terms from time to time, so you should review them each time that you submit an evaluation or comment.

- You will need to submit your email address to Trusted Shops GmbH ("Trusted Shops") when you submit an evaluation or comment. Trusted Shops will never publicly display your e-mail address, but may use them for the purposes of contacting you about your evaluation and/or comment(s).
- By submitting an evaluation and/or comment to Trusted Shops, you grant Trusted Shops a non-exclusive, royalty-free, perpetual, worldwide, irrevocable licence to:
  - use, copy, edit, adapt, publish, translate, make available and distribute your evaluation and/or comment (in whole or part) online as well as offline (e.g. in print media and catalogues) and/or to incorporate them in other works in any form, media, or technology now known or later developed; and
  - sublicense these rights to third parties including the online retailer(s) you have evaluated.

This means, for example (without limitation), that Trusted Shops can:

- edit, publish and use your comment in its sole discretion; and
- permit an online retailer to use your comment(s) to promote their products or services (e.g. by including your comment(s) in its advertising or marketing materials).

If Trusted Shops or an online retailer publishes your evaluations or comments or otherwise makes them publicly available, your email address will not be used.

- You warrant that any comments that you submit will be relevant and will refer exclusively to the applicable order and/or shop, and will not contain anything that
  - is defamatory, malicious, threatening, false, misleading, offensive, abusive, discriminatory, harassing, blasphemous or racist;
  - infringes any third party's intellectual property rights or is otherwise illegal or unlawful;
  - is indecent, obscene or of a sexual nature;
  - breaches confidentiality or someone's privacy;
  - could prejudice any active legal proceedings of which you are aware;
  - is likely to cause someone alarm, anxiety or distress, or encourage violence or racial or religious hatred;
  - infringes any intellectual property rights, such as copyright or trade marks;
  - impersonates anyone else or otherwise misrepresents your identity, affiliation or status;
  - advertises any product or services; or
  - is, encourages or teaches conduct that is a criminal offence, gives rise to civil liability, or is otherwise unlawful.
- You must not include links in your comments to any websites or webpages.
- You may change your evaluation and/or comment via your Trusted Shops login at any time. Trusted Shops may deactivate your evaluation(s) and/or comment(s) on request of the relevant online retailer if they are determined to be false, broadly irrelevant or if they breach the standards required by these Terms.